



# What are the facts



Virginia is making it easier for iPhone users to notify others that they may have been exposed to COVID-19.

The Virginia Department of Health recently launched **COVIDWISE Express**, a new app-less technology for iPhone users in Virginia that gives users the ability to activate exposure notifications without downloading an app.

## What is COVIDWISE Express?



**COVIDWISE Express** is an app-less Exposure Notifications solution that can be enabled within the iOS operating system on most iPhones and is available in both English and Spanish. It works in conjunction with **COVIDWISE** and other Exposure Notifications apps to exchange anonymous tokens while providing the same privacy and security of the app version.



## How do I enable COVIDWISE Express?



To enable **COVIDWISE Express**, you don't need to download an app but must have one of the following iOS versions:

- **iPhone 6s or newer: iOS 13.7 or later**
- **iPhone 5s, 6, or 6 Plus: iOS 12.5**

Under Settings on your iPhone, go to Exposure Notifications, then Turn on Exposure Notifications. Choose United States and select your region as Virginia. Then complete the onboarding process as directed.

## Need more info?

For a step-by-step guide to set up **COVIDWISE Express** and more useful information about Exposure Notifications and COVID-19, visit **COVIDWISE.ORG**.

Learn more at **COVIDWISE.ORG**



**VDH** VIRGINIA  
DEPARTMENT  
OF HEALTH



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## What if I've already downloaded the COVIDWISE app?

If you have **COVIDWISE** installed, you do not need to enable **COVIDWISE Express**.

## Why are COVIDWISE and COVIDWISE Express important?



**COVIDWISE** and **COVIDWISE Express** will notify you if you've likely been exposed to another app user who shared a positive COVID-19 test result. Knowing your exposure history allows you to self-quarantine effectively, seek timely medical attention, and reduce potential exposure risk to your family, friends, neighbors, and colleagues. The more Virginians who use **COVIDWISE** and **COVIDWISE Express**, the greater the likelihood that you will receive timely exposure notifications that lead to effective disease prevention.

## Is my privacy protected?



YES! VDH takes privacy very seriously. Every user decides whether or not to opt-in to receive Exposure Notifications, and if a person is diagnosed with COVID-19, it is up to them whether or not they share their result through **COVIDWISE Express**. No location data or personal information is ever collected, stored, or transmitted to VDH. You can delete the app or turn off Exposure Notifications at any time.

## How does COVIDWISE Express work?



**COVIDWISE Express** works by using random Bluetooth tokens that change every 10-20 minutes. iPhones with **COVIDWISE Express** enabled will anonymously share these random tokens if they are within close proximity. Positive COVID-19 results submitted by other users are checked against the list of random tokens it has encountered in the last 14 days. If there is a match, **COVIDWISE Express** may notify the individual, taking into account the date and duration of exposure, and the Bluetooth signal strength which is used to estimate proximity.

